Computing help during Orientation Week, Sept. 8-14

OIT Information at Freshman Sign-In

Saturday, Sept. 10: 12:30 p.m. - 3 p.m.
Frist Campus Center, Multipurpose Room - Level B

Visit the OIT information booth at freshman sign-in to learn about information technology at Princeton.

RCC Help during move-in

Saturday, Sept. 10: 9 a.m. - noon
Residential Colleges

Residential Computing Consultants (RCCs) will be available in your residential college during move-in. They can help you set up your computer in your room and connect it to Princeton’s network.

Cable TV/Ethernet cable distribution booth

Sept. 8-9: 9 a.m. - 5 p.m.
Sept. 10-11: noon - 5 p.m.
Sept. 12-14: 9 a.m. - 5 p.m.
Frist Campus Center, 100 level

Visit the Cable TV/Ethernet Distribution booth on the 100 level of Frist to pick up a TigerTV cable packet or an Ethernet cable (should you need one to connect your computer to the campus network).

Phone sales booth

Sept. 8-9: 9 a.m. - 5 p.m.
Sept. 10-11: noon - 5 p.m.
Sept. 12-14: 9 a.m. - 5 p.m.
Frist Campus Center, 100 level

Visit the Telecommunications Booth on the 100 level of Frist to register for phone service or purchase a phone.

OIT Help Desk:
Support by phone and e-mail

Sept. 8: open 24 hours
Sept. 9: midnight - 5 p.m.
Sept. 10: noon - 9 p.m.
Sept. 11: noon - midnight
Sept. 12-14: open 24 hours

The OIT Help Desk provides around-the-clock computing help throughout the week, with special weekend hours during Orientation Week. You can reach OIT Help Desk staff by calling (609) 258-4357 (8-HELP) or by sending e-mail to helpdesk@princeton.edu.

Solutions Center Tech Clinic:
In-person computer help

Sept. 8: 9 a.m. - 9 p.m. (last check-in 7 p.m.)
Sept. 9: 9 a.m. - 5 p.m. (last check-in 3 p.m.)
Sept. 10-11: noon - 9 p.m. (last check-in 7 p.m.)
Sept. 12-14: 9 a.m. - 9 p.m. (last check-in 7 p.m.)
OIT Solutions Center, 112 Frist Campus Center

Should your computer prove uncooperative, bring it to the Tech Clinic and work with a consultant who will give you the tools and guidance to solve whatever problem you’re having. Tech Clinic staff will be on hand during Orientation Week and beyond to help you register and configure your computer for the Princeton network.

Tech Depot: Software, computer accessories & TigerTV

Sept. 8-9: 9 a.m. - 5 p.m.
Sept. 10-11: noon - 5 p.m.
Sept. 12-14: 9 a.m. - 5 p.m.
OIT Solutions Center, 113 Frist Campus Center

Sign up for TigerTV cable service, purchase wireless cards and other computing accessories, and learn about the discounted software packages available through OIT Software Sales at the Tech Depot.

Telecommunications Office:
Help with phone & voice mail

Sept. 8 & Sept. 9: 8:30 a.m. - 4:30 p.m.
Sept. 10 & Sept. 11: noon - 5 p.m.
Sept. 12-14: 8:30 a.m. - 4:30 p.m.
OIT Solutions Center, 111 Frist Campus Center

Stop by the Telecommunications Office at the OIT Solutions Center for help with all your telecommunications needs: activating your Personal Authorization Code (PAC) for long-distance calls, setting up your voice mail and much more.

Help in your room: RCC room calls

Sept. 18 - 22: 7:30 p.m. - midnight

OIT’s Residential Computing Consultants (RCCs) will be visiting the residential college dorms during the first full week of classes. If you’d like help with registering for Dormnet, setting up your voice mail, or any other IT questions you may have, be in your room the evening the RCCs are scheduled to visit your dorm.

Wilson - Sunday, Sept 18
Rocky - Monday, Sept 19
Mathey - Tuesday, Sept 20
Forbes - Wednesday, Sept 21
Butler - Thursday, Sept 22
### SEPTEMBER

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### OIT Back-to-School Special Events

**Help Desk**
- **noon - midnight**
- **Tech Clinic**
  - **9 am - 9 pm**
  - **Tech Depot**
  - **9 am - 5 pm**
  - **Cable Distribution/Phone Sales Booth**
  - **9 am - 5 pm**
  - **Telecom Office**
  - **8:30 am - 4:30 pm**

**Tech Clinic**
- **9 am - 9 pm**
- **Tech Depot**
- **9 am - 5 pm**
- **Cable Distribution/Phone Sales Booth**
- **9 am - 5 pm**
- **Telecom Office**
- **8:30 am - 4:30 pm**

**Telecom Office**
- **8:30 am - 4:30 pm**

**Move-In RCC help**
- RCC help at your residence
  - **9:00 am - noon**
- Sign-in OIT Information Booth @ Frist - Level B
  - **12:30 pm - 3 pm**
- Help Desk & Tech Clinic*
  - **noon - 9 pm**
- Tech Depot & Telecom Office
  - **noon - 5 pm**
- Cable Distribution/Phone Sales Booth
  - **noon - 5 pm**

### Residential Computing Consultants (RCCs) Room Calls - Help in your dorm room

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<th>Dormitory</th>
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<td>Wilson</td>
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<tr>
<td>Rocky</td>
<td>7 p.m - midnight</td>
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<tr>
<td>Mathey</td>
<td>7 p.m - midnight</td>
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<tr>
<td>Forbes</td>
<td>7 p.m - midnight</td>
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<tr>
<td>Butler</td>
<td>7 p.m - midnight</td>
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* last check-in 2 hours prior to closing